

# Educating at scale: sustainable library learning at the University of Melbourne

University **Library** 

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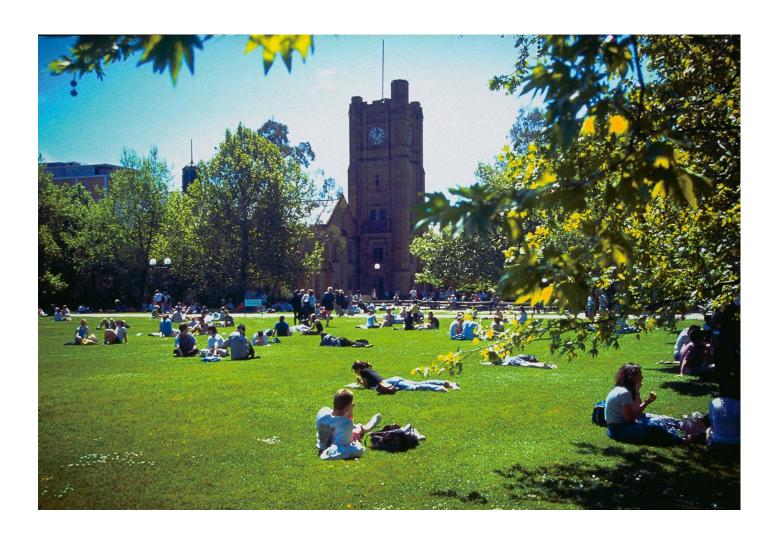


# **University of Melbourne**



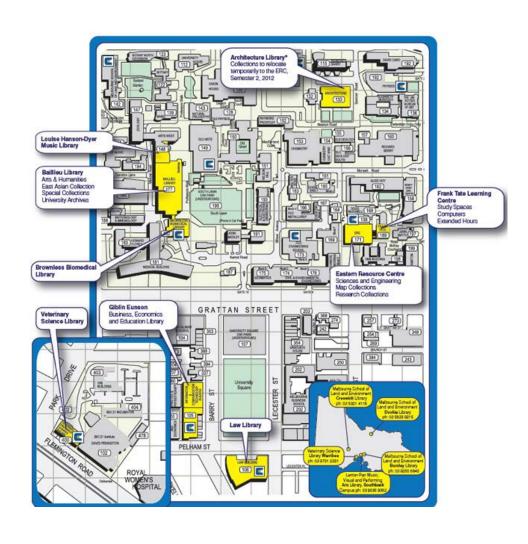


# **University of Melbourne**





# **University of Melbourne Library**





# The Library and sustainability

"To deal with the tension between emerging client needs, existing values and competing demands within finite resources we will .....plan and operate in ways that are financially, technologically and environmentally sustainable"

Melbourne's scholarly information future (2011)

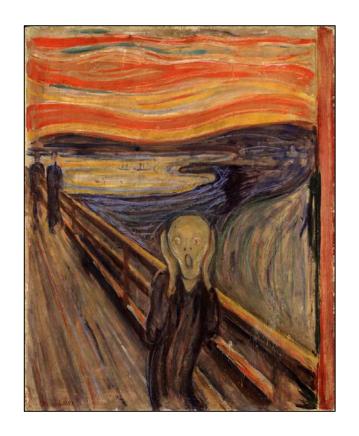


# Library learning service – the challenge

- Generic, co-curricular
- Not structured
- Too much, too little
- No guidelines, standard approach or agreed service levels
- Hard to manage
- 48 to 37 FTE liaison roles, 20 L&T focussed



# Reactive, ad hoc, unscaleable, inequitable, unsustainable......





# **Scholarly literacy service blueprint**

Service model

Service strategy

Scholarly literacy framework

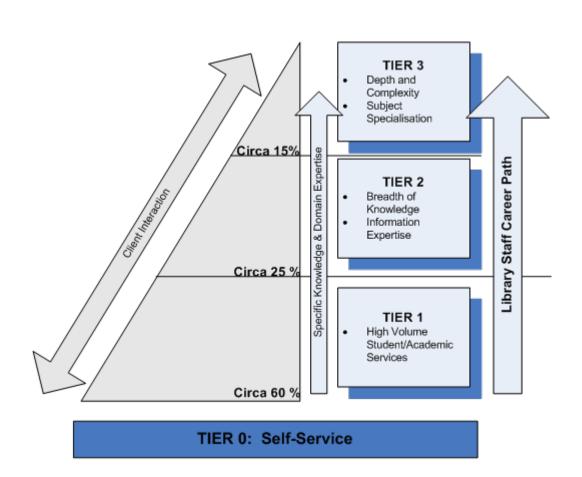
Job design

Organisational capability



# **Service model**

### **Service model**





# **Service strategy**



# **Service strategy**

**Equity** 

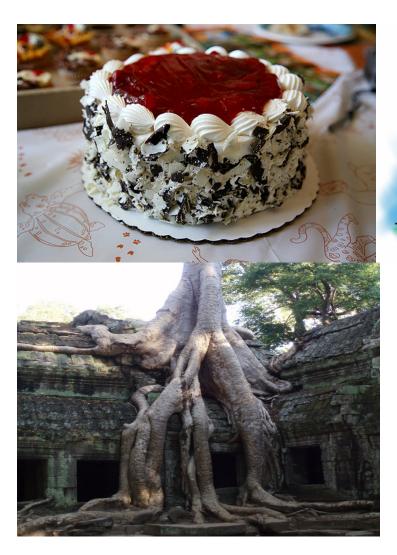
Collaboration

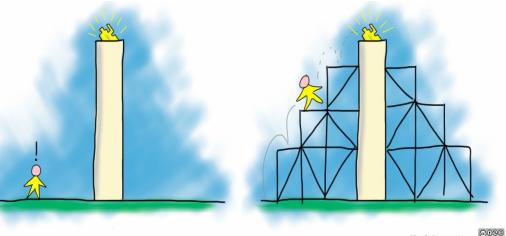
**Sustainability** 

**Curriculum innovation** 



# **Priorities**









# **Scholarly literacy framework**



# **Scholarly literacy framework**

#### **MELBOURNE'S SCHOLARLY LITERACY FRAMEWORK**

Building critical capabilities for learning, research and work in a digital world

ACTIVITIES	DIRECTED RESEARCH	GUIDED RESEARCH	INDEPENDENT RESEARCH
	Students engage with technologies and undertake learning and research within specified parameters	Students explore technologies and undertake some self-determined learning and research within broad guidelines	Students/ researchers undertake research with a high degree of independence, utilising a range of technologies to create new scholarship
1. Search Finds the right type of	Clarifies understanding of the task, identifies key concepts, and establishes the type and scope of information required	Develops manageable research questions within set guidelines and uses basic disciplinary knowledge to determine the type and scope of information required	Formulates a complex line of scholarly inquiry and employs strong disciplinary knowledge to determine the type and scope of information required
information using the right tools	Uses essential search tools and strategies to seek information and reviews results for relevance  Revises search tools and strategies as required	Uses some discipline-specific and multidisciplinary tools and advanced search strategies to seek information and reviews results for relevance	Uses a wide variety of discipline-specific and multidisciplinary tools to seek a diverse range of information
		Refines tools and strategies as required	Regularly refines and updates strategies as new information is discovered to ensure ongoing currency
2. Evaluate	Examines information for relevant facts, concepts, insights and evidence to develop understanding and respond to the task	Analyses a diverse range of information for relevant concepts, themes, methodologies and evidence to extend and challenge understandinas	Explores a comprehensive range of information for relevant themes, trends, relationships, methodologies and evidence to extend knowledge and identify agais in existing research
Analyses information and the strategies used to find it	Evaluates the suitability of information using task-specific criteria and reflects on how the tools, strategies and results suit the task	Evaluates the suitability of information using discipline-specific criteria and reflects on how the tools, strategies and results suit the task	Evaluates the suitability of information using both discipline-specific and self-defined criteria and reflects on the efficacy of the research process
3. Organise  Manages information	Uses basic principles, systems and digital tools to manage information	Uses appropriate digital tools and applies systematic, standardised principles to manage information	Critically evaluates the affordances and limitations of various technologies and makes informed decisions about information and data management and preservation
collected and generated		Considers preservation issues when evaluating formats and technologies	Establishes standards-based information and data management practices across all aspects of the research process
4. Create Uses and communicates	Creates and communicates scholarly outputs for specified audiences, adhering to academic and professional conventions and using appropriate information and technologies	Explores a range of technologies to create, communication and curate scholarly outputs for a range of audiences and purposes, following appropriate conventions	Creates and communicates scholarly outputs that follow established and emerging disciplinary conventions and uses a range of technologies to communicate and curate content in innovative ways
information using appropriate conventions and technologies	Demonstrates a basic understanding of ethical and legal issues (eg. academic integrity and copyright) associated with using and creating scholarly outputs	Demonstrates a deep understanding of ethical and legal issues associated with using and creating scholarly outputs	Integrates an extensive understanding of cultural, ethical and legal issues associated with the research process and makes outputs available for use and reuse via open access platforms
5. Connect	Demonstrates a basic understanding of the role of social media and online collaboration tools in fostering collaboration and scholarship	Co-produces scholarly outputs through a range of social media and online collaboration tools	Uses social media and online collaboration tools to connect and collaborate with an extensive network of researchers to create and share
Builds networks to collaborate and connect	Engages with the concept of a digitial identity and demonstrates an understanding of key issues such as online safety, privacy and	Establishes and manages own digital identity, making decisions underpinned by a sophisticated understanding of context, privacy	new disciplinary knowledge  Establishes an active online profile and manages own research







identifiers, track record and impact





## **Uses of the scholarly literacy framework**

### Legend

- = Learning outcome is being taught in curriculum in a core or compulsory subject
- = Learning outcome is being taught in the curriculum in elective subjects only. Opportunity exists to expand embedded skill development within the cohort.
- = This learning outcome is not being taught at all in the curriculum.
   Possible gap to be addressed.



# Mapping scholarly literacy in curriculum B.Comm.

#### SCHOLARLY LITERACY FRAMEWORK

STANDARDS	DIRECTED RESEARCH	GUIDED RESEARCH	INDEPENDENT RESEARCH
Determine the information needed	Clarifies understanding of the set task, including identifying key concepts, and establishing the type and scope of information required  *MGMT20001 Organisational Behaviour (1800) Lvl 2  MGMT10002 Principles of Management (350) Lvl 1 MGMT20004 Manag' Human Resources (200) Lvl 2  FNCE30004 Asian Capital Markets (50) Lvl 3  (MGMT30012 Manag't Consulting (80) Lvl 3	Develops manageable research questions within clear task parameters, and determines the type and scope of information required  MGMT30012 Manag't Consulting Lvl 3 – 5%	Formulates a complex line of scholarly inquiry, and employs strong disciplinary knowledge and awareness of a sophisticated range of information sources to determine the type and scope of information required  70% of total commencing Hons students:  Accounting Hons Economics Hons
2. Find information using an appropriate method	Seeks information using a basic strategy and tools appropriate to the information need, reviews results for relevance and refines strategy as needed  *MGMT20001 Organisational Behaviour (1800) Yr 2  MGMT10002 Principles of Management Yr 1  MGMT20004 Manag' Human Resources Yr 2  FNCE30004 Asian Capital Markets Yr 3  MGMT30012 Manag't Consulting Yr 3	Seeks information using a range of advanced strategies and tools appropriate to the information need (including discipline-specific tools), reviews results for relevance and refines strategies as further information is discovered  MGMT30012 Manag't Consulting Lvl 3 – 5%	Seeks information using a range of comprehensive or systematic strategies and a wide variety of discipline-specific and multidisciplinary tools appropriate to the research need, and regularly reviews and refines strategies to ensure ongoing currency and relevance of results  Accounting Hons  Economics Hons
3. Evaluate information and the process used to find or generate it	Evaluates the suitability of information and reflects on how the research process meets the requirements of the task against basic or task-specific criteria  MGMT20001 Organisational Behaviour (1800) Yr 2  MGMT10002 Principles of Management Yr 1  MGMT20004 Manag't Human Resources Yr 2  FNCE30004 Asian Capital Markets Yr 3  MGMT30012 Manag't Consulting Yr 3	Evaluates the suitability of information and reflects on how the research process meets the requirements of the task against discipline-specific or task-specific criteria  MGMT30012 Manag't Consulting Lvl 3 – 5%	Evaluates the suitability of information and reflects on how the research process meets the requirements of the task against both discipline-specific and self-defined criteria  Accounting Hons Economics Hons



Embed in first year core subject

Increase embedding in capstone subjects

Reach remaining 30% honours students



Job design



### **Liaison review**

# 2014: Generalist model

### **FACULTY OF ARTS**









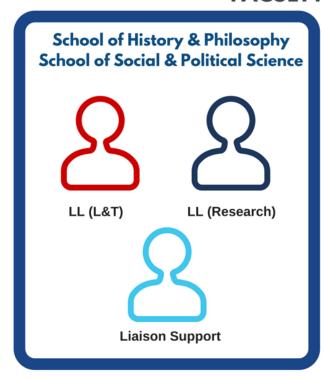


NB: Number of staff is only for illustrative purpose - does not reflect true numbers



# 2015: Specialist Model Matrix 1 - By Discipline

**FACULTY OF ARTS** 







### **Liaison review**

# 2015: Specialist Matrix 2 - By Domain

#### **FACULTY OF ARTS**





NB: Number of staff is only for illustrative purpose - does not reflect true numbers

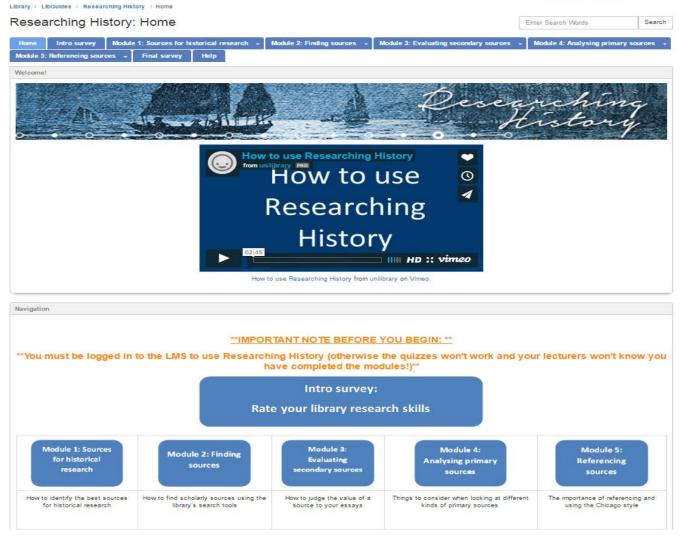


# **Organisational capability**



### **Professional development**







## **Scholarly literacy service blueprint**

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**Organisational capability** 



- 2015 delivered 797 sessions to 26,233 students
- Greatest progress: embedding in curriculum
- Biggest challenge: whole of course
- Least progress but greatest achievement: digital learning
- Highest priorities: increased digital learning; more incremental, scaffolded student learning; disciplinespecific issues.



- ✓ More purposeful structured engagement with academics
- ✓ Teaching into curriculum in a broader range of courses
- ✓ Increased confidence and sharing amongst librarians
- ✓ Increased partnerships with academics
- ✓ New levels of innovation
- ✓ Increased awareness about sustainability and cost-time effectiveness.

literacies for learning and research in a digital society



Organise

## **MELBOURNE'S** SCHOLARLY LITERACY **FRAMEWORK** Scholarly Search Create Literacy Information **Digital** Evaluate Connect Literacy Literacy **Building critical**



# **Acknowledgements**

Megalith http://freestock.ca/ireland\_g53-poulnabrone\_dolmen\_\_hdr\_p1689.html

The Scream, Edvard Munch https://en.wikipedia.org/wiki/The\_Scream#/media/File:The\_Scream\_by\_Edvard\_Munch,\_1893\_-\_Nasjonalgalleriet.png

Cake - Scott Beale / Laughing Squid laughingsquid.com.

Social media image - mkhmarketing.wordpress.com

Tree root http://tinyurl.com/j24347s

Scaffolding http://tinyurl.com/zf8xugc



### Want more information?



www.library.unimelb.edu.au/teaching